

**THOMAS E. HINES, III**  
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**(816) 916-8813**

**OBJECTIVE:** To apply my passion, experience, knowledge and education in a software development role.

**SKILLS:** Computer Related -

- Languages:** - Visual C# (.NET 3.5) & Language Integrated Query (LINQ), Visual C++ (MFC, .NET),  
- ASP.NET/XML/HTML/ JavaScript, SQL, Ruby, VBA, Java 6, and 80x86 ASM.
- Databases:** - Oracle 9+, MySQL, SQL Server, (ADO.NET, ODBC, DBO)
- Operating Systems:** - WINDOWS (XP/Vista/Server), UNIX (Solaris, HP-UX)
- Development Tools:** - Visual Studio 2008, MS Visual Source Safe (VSS), NUnit
- Web Servers:** - Microsoft IIS 6, Apache, WCF, ASMX Web Services, CGI

**EXPERIENCE:**

**September, 2009 – Present** – Ericsson Services Incorporated (Network Advantage) bridged from Sprint

**September, 1999 – September, 2009** - Sprint Nextel Corporation (National Translations)

**Senior Network Engineer / Network Engineer II**

- \* Responsible for the development of cross-platform technical solutions for the automation of engineering and operations tasks for the E911 and Location Based Services as well as the manipulation of wireless telephone switches using C#, C++, ASP.NET, Oracle, MySQL, SQL Server, WCF, ASMX Web Services, Unix Shell and Ruby.
- \* Working directly with vendors and customers to translate requirements into functional solutions.
- \* Responsible for providing technical assistance and guidance to other developers and engineers.

**March, 1999 – September, 1999** - Sprint PCS (Internal/External Reporting)

**Senior Systems Analyst – Project Lead**

- \* Responsible for the development of technical reporting solutions for PCS with a staff of four Systems Analysts. Responsible for phone and live interviews of Sprint PCS employee candidates.
- \* Responsible for guiding team members in small to large projects and providing technical guidance to other analysts.

**1992 – March, 1999** - Sprint Call Center Services

**Software Engineer I, II, III, IV**

- \* Responsible for the development of technical solutions for the Telecommunications Relay Service (TRS) for the hearing and speech impaired.
- \* Responsible for middle-ware in a three-tiered architecture. Responsible for routing calls within various call centers, communicating with Rockwell Galaxy switches over transaction links using the X.25 protocol. Also responsible for the Object Request Broker system that translates NetBIOS messages into database queries utilizing ODBC (through strict use of MFC) over TCP/IP for nationwide access to a redundant ORACLE 7.3 database.

**1991 - 1992** Sprint Services Operations Headquarters, Overland Park, Kansas

**Supervisor of Manpower Planning**

**1989 - 1991** Sprint Services, Nashville, Tennessee

**Customer Agent / Lead Agent**

**1988 – 1989** Bankers Life and Casualty Company, Nashville, Tennessee

**Agent in outside sales in the Middle Tennessee area**

**1988 - July - November.** Armor Officers' Basic Course, Fort Knox, Kentucky.

**First Lieutenant / Academic Committee Chief.**

**1985 - 1988** Spartan Foods Hardee's, Murfreesboro, Tennessee

**Assistant Manager**

**EDUCATION:** Middle Tennessee State University (1981-1985): Major, Spanish; Minor, German.

**Awarded US Patent – 7,535,994 (on 05/19/2009)**